



MULTNOMAH COUNTY WINTER SERVICES FOR HOMELESS FAMILIES

Prepared by Multnomah County Human Services
Department of School and Community Partnerships

Winter Shelter Overview

The Multnomah County Winter Response Services for Homeless Families expands the number of resources available for families during the winter months. The goal of the winter shelter is to enhance the year round system of services to avert hardship of homeless persons, which may be caused by winter conditions. Winter Services increases service capacity and available resources for families. The expansion of services and shelter in the winter months is based on needs and available resources and begins on November 1st and ends on March 31st each year. The winter shelter services model provides housing placement services, day shelter services and nighttime shelter beds. The housing placement component is offered with the goal of moving families from shelter into more permanent housing within 30 days, minimizing shelter stays. **FOR INTAKE, PLACEMENT AND INFORMATION, PLEASE PHONE the 211 WINTER SHELTER ACCESS LINE at 503-721-1500 or dial 211 FROM NOVEMBER THROUGH MARCH.**

*This year a Family Warming Center is available.

Warming Center Overview

A Family Focused Warming Center is available to assist families with a warm place to sleep during the winter months. The Warming Center does not offer services. It is a warm place to sleep and a way to stay safe during the cold winter months. Hours of operation are 7pm-7am, seven nights a week. There is no pre-screening necessary for admittance to the Warming Center. Families show up at 7pm for admittance at the site. The Warming Center is located at 1435 NE 81st, Portland, Oregon, just off the MAX Line (cross street is Halsey and 82nd Avenue).

Starting December 8th 2008, the Warming Center will stay open every night from 7pm to 7am through April 2009. The purpose of this center is to provide a safe and healthier alternative to parents with children who would have otherwise had to sleep in the cold, rainy, and sometimes snowy outdoors.

WARMING CENTER	HOURS OF OPERATION	ADDRESS	HOW TO ACCESS	CONTACT INFORMATION
Human Solutions Inc.	7pm-7am, seven nights a week starting Monday December 8 th through April 2009	1435 NE 81 st Street near the MAX station	Just show up at 7pm for admittance	503-721-1500 or 503-548-0200

Night Shelter

Goosehollow, Common Cup and the YWCA Safehaven Shelter offer night shelter with a day shelter component and housing placement services for homeless families. Each shelter offers a place to sleep, limited meals and access to additional services. Other shelters are available in the community as illustrated on the chart below.

Day Shelter for Families Staying in Shelter

Day shelter is available at the YWCA, Safehaven Shelter. Day Services are for the guests of Goose Hollow Shelter, and Common Cup Shelter (formerly known as the Sunnyside Shelter) and is only for households with children. The hours of operations are 8:00 AM until 6:00 PM daily. Lunch is available to participants of the Day Shelter program. The Day Shelter is a safe nurturing environment for families participating in the Winter Shelter Program and is sponsored by Multnomah County. Families participating in Day Shelter will be provided with housing placement/case management services, children's activities, lunch, laundry facilities and a nurturing environment to spend their day. Transportation to the day shelter will be provided first come first serve sign up or families may receive bus tickets depending on availability. The Day Shelter is a place for clients to work on tasks, relax, make business/appointment phone calls, and receive assistance from the Day Shelter Staff. Families receiving night shelter from Human Solutions Day Break Shelter have access to day shelter services in East County including transportation from night shelter space to day shelter space.

Housing Placement

All families participating in Winter Shelter Services at Goosehollow, and/or Common Cup, or Safehaven are asked to meet with a case manager within **their** first three days of accessing Winter Shelter Services to discuss housing placement possibilities. The goal of the housing placement services is to move families out of shelter and into transitional and/or permanent housing within 30 days.

Emergency Shelter Beds	Population Served	Winter Capacity Nov 1- March 31	Total Capacity	Access Number
Goose Hollow Shelter	Men, Women & Children	24 individuals	24	211 503-721-1500
YWCA Safe Haven	Men, Women & Children	9 families	Varies	503-721-1500
Daybreak Shelter Network	Men, Women & Children	15 individuals	15	(503) 548-0200
My Father's House	Men, Women & Children	5 Families	15	503-492-3046
My Sister's House	Women & Children	4 families	15	503-665-1026
Common Cup Shelter	Men, Women & Children	8 Individuals	8	503-721-1500
Shepard's Door	Women & Children	10 families	48	503-256-2353

